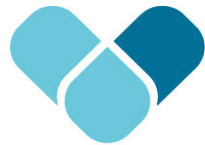




Data Management

June 5, 2009



Bellevue Hospital Center
South Manhattan Healthcare Network

Virology Services

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Before Data Entry

- No services...no data. Service delivery is basis for successful performance
- Service delivery and data management both start with staff involvement and staff development
 - Proposal
 - Scope
 - Mapping

Mapping

HIVCS Service Type Description	Service Category	Encounter Type	Service Provided (Activity Code)
Return to Care	Promoting Access to Care	Promoting Access	Return to Care Escort
Maintenance in Care	Promoting Access to Care	Promoting Access	Escort
Intake and Assessment	Promoting Access to Care	Promoting Access	Intake/Assessment
Reassessment	Promoting Access to Care	Promoting Access	Reassessment
Service Plan Development	Care Coordination	Service Needs Identification	Development of Plan
Service Plan Update	Care Coordination	Service Needs Identification	Plan Update
Care Coordination	Care Coordination	Care Coordination Follow-Up	Care Needs Conferencing
			Case Closure/Discharge
			Client Counseling
			Other Follow-up
Crisis Intervention	Care Coordination	Crisis Intervention	Direct Client Intervention
			Intervention with Others on Behalf of Client
Reengagement	Care Coordination	Care Coordination Follow-Up	Re-engagement Efforts
Referral & Linkage to Benefits and Services	Care Coordination	Referral and Linkage to Services	Information on Referral Service Availability
			Referral Management
			Referral Verification and Follow-up
Escort	Supportive Services	Escort	Escort From Hospital
			Escort To Hospital
			Escort To Community Based Service
			Escort To Housing/Shelter
			Escort To Social Services
			Escort To Substance Use Treatment

More Mapping

HIVCS Service Type	Service Category	Encounter	Service	Total Target (per month)	Time
Assessment & Referral for STI	Promoting Access to Care	Promoting Access	Assessment of need for STI screening	25	30 mins
Group Counseling - AOD	Substance Use	Aftercare Relapse Prevention	Group Counseling (Substance Use)	4/5	2 hours
		Substance Use Treatment			
Individual Counseling - AOD	Substance Use	Substance Use Treatment	Individual Counseling (Substance Use)	20	1 hour
		Harm Reduction/Recovery Readiness			
		Aftercare Relapse Prevention			
Overdose Prevention Training – Group	Substance Use	Harm Reduction/Recovery Readiness	Overdose Prevention Training – Group	1Q	2 hours
Overdose Prevention Training – Individual	Substance Use	Harm Reduction/Recovery Readiness	Overdose Prevention Training – Individual	8	1 hour
Screening & Referral for Substance Use Treatment	Substance Use	Substance Use Treatment	Intake/Assessment	18	1 hour
Low Threshold Activities – Group	Substance Use	Harm Reduction/Recovery Readiness	Low Threshold Activities – Group	4/5	2 hours
Individual Counseling (General)	Substance Use	Harm Reduction/Recovery Readiness	Low Threshold Activities – Individual	20	1 hour

More Tracking

Date	MRN	Patient Name	Staff Person
		ADD Counseling - Individual (1 hour)	
		Assessment and Referral for STI (.5 hour)	
		Screening and Referral for Substance Use Treatment (1 hour)	
		Overdose Prevention Training - Individual (1 hour)	
		Low Threshold AOD Services - Individual (1 hour)	
		Intake and Assessment (1 hour)	
		Service Plan Development (1 hour)	
		Referral Verification (1 hour)	
		Referral Management and Follow-up (.5 hour)	
		Referral Management (.5 hour)	
		Info on Referral Service Availability (.5 hour)	
		Care Coordination Service Availability (.5 hour)	
		Care Coordination Client Counseling (.5 hour)	
		Care Coordination Care Needs Conferencing (.5 hour)	
		Crisis Intervention Follow-up (.5 hour)	
		Crisis Intervention (1 hour)	
		Escort 4-Social Services, 5-CBO, 7-Housing, 8-Subs Use Tx (4 hours)	
		Reengagement (.5 hour)	
		Reassessment (1 hour)	
		Service Plan Update (1 hour)	



Troubleshooting

AIRS Reports

- Clients Served by Program
 - Helpful for finding C&T duplicates
- Activities & Services Report
 - Helpful for seeing what's entered
- Group Activities Report



Troubleshooting, cont.

AIRS & Access

- Data Extract tables linked to an Access database
 - Create ad hoc reports

Tracking Performance & Payment

Yr XX

Perf-Based Contract XX-ABC-XX

		Mar			
	Reimburse \$	Target	Act	%	Reimb Earned
Reimb Service #1	1,500	3	3	100%	4,500
Reimb Service #2	300	25	30	120%	9,000
					13,500

		Apr			
	Reimburse \$	Target	Act	%	Reimb Earned
Reimb Service #1	1,500	3	4	133%	6,000
Reimb Service #2	300	27	22	81%	6,600
					12,600

		May			
	Reimburse \$	Target	Act	%	Reimb Earned
Reimb Service #1	1,500	4	4	100%	6,000
Reimb Service #2	300	27	27	100%	8,100
					14,100

		Jun			
	Reimburse \$	Target	Act	%	Reimb Earned
Reimb Service #1	1,500	4	5	125%	7,500
Reimb Service #2	300	27	33	122%	9,900
					17,400

		YTD			
Reimburse \$	Target	Act	%	Reimb Earned	Targ Reim
1,500	6	7	117%	10,500	9,000
300	52	52	100%	15,600	15,600
				26,100	24,600

		YTD			
Reimburse \$	Target	Act	%	Reimb Earned	Targ Reim
1,500	10	11	110%	16,500	15,000
300	79	79	100%	23,700	23,700
				40,200	38,700

		YTD			
Reimburse \$	Target	Act	%	Reimb Earned	Targ Reim
1,500	14	16	114%	24,000	21,000
300	106	112	106%	33,600	31,800
				57,600	52,800



Conclusion

- Staff involvement and development
- Know your AIRS